

UPPER PENINSULA TELEPHONE COMPANY

IMPORTANT NOTICE

TO OUR GRACE HARBOR EXCHANGE CUSTOMERS!

STATE-OF-THE-ART SWITCHING EQUIPMENT

TO BE INSTALLED ON FEBRUARY 28, 2006!

At approximately 12:00 Midnight (ET) on February 28, 2006, Upper Peninsula Telephone Company (UPTel) will be installing new switching equipment in our Grace Harbor central office building.

During the installation process, our customers will experience a temporary interruption in their telephone service (including access to 9-1-1 and long distance). To lessen the inconvenience, the transfer from the old equipment to the new equipment will take place in the late evening hours of February 28, 2006. This type of switch system conversion requires the involvement of Verizon and AT&T for 9-1-1 and inter-company circuits, respectively. The temporary service outage may last sometime between 15 minutes and two hours. Be assured that UPTel will do everything possible to minimize any inconvenience to its customers.

Presque Isle County Emergency Services have been notified of the scheduled outage, and our company will have cell phones available for emergency use at our central office location at 24456 US-23 N, Millersburg. If you have a health monitoring system that links you to a hospital, please make our Repair Service (800-950-8798) aware of this prior to the February 28th installation date.

Upper Peninsula Telephone Company and its employees consider it a privilege to be your telephone service provider. Look for future mailings introducing new features that will become available as a result of upgrading our facilities.

The Management of
Upper Peninsula Telephone Company